July 2017

windream News





windream.CON 2017

Let's take a look at the conference program

In our last newsletter, we already gave you a foretaste to the great highlight of the windream.CON 2017: We proudly present the first official preview to our product platform with the project name "GENKI". In this edition we would like to take a closer look at further contents of the two day program of the windream.CON taking place on September 19 and 20, 2017 at the RuhrCongress Bochum.

If you want to learn more about the optimization of your business processes and about the electronic management of your documents, this date is a must and should be marked in your calendar.

Current trends and future developments

Look forward to more than 40 presentations which will be held in three simultaneous series, including 10 presentations in English language. The focus will be on all aspects of everyday work with ECM systems.

And, as usual for an important trade conference, the spectrum of topics also includes current trends concerning the future of digital document management.



windream CON 2017

windream Put into Practice: IVB	3
Windows-10 Updates: Network Provider	4
Use of windream Server 5.5.0.9	5
Current windream Patches	5
windream - Compact Trainings in English	6
Focus on: windream Exchange	7
windream Events	8
Imprint	8

Discover digitalization live!

Newsletter for windream end users

"Digitalization live" is the motto under which windream users and renowned ECM experts will present innovative software products as well as numerous practical examples concerning the topics "The future of document management", "ECM for beginners", "First-hand experience" and "Know-how for experts". In addition to all that, the conference offers many opportunities to get in contact with experts of all kind on both conference days as well as at the evening event.







More than 40 presentations

Large exhibition

Attractive evening event

Page 2

Accompanying exhibition "Getting in touch with ECM"

Furthermore, you can look forward to a large product exhibition. Under the motto "Getting in touch with ECM", we will present practical solution scenarios and user cases all around digital document management in corporation with our exhibiting windream partners.

Participation free of charge – registration now possible

Registration for the windream.CON 2017 is now open, the participation is free of charge.

The exact agenda and a detailed timeline will be released shortly.

Registration windream.CON 2017

Page 3

windream Put into Practice

The contract and invoice management of the Innsbrucker Verkehrsbetriebe und Stubaitalbahn GmbH (the public transport services of Innsbruck).



SIS Informationstechnologie GmbH from Vienna, a partner company of our Austrian windream distributor Pronobis, has realized an extensive IT project based on the windream ECM system at the Innsbrucker Verkehrsbetriebe and Stubaitalbahn GmbH

(the public transport services of Innsbruck) (IVB). The IVB is a transportation company, which transports an average of 50 million passengers per year on a rail network of approximately 340 kilometers. This poses many requirements, not only concerning the transport of the many passengers but also in the area of efficient management of sensitive data. Therefore, IVB uses highly modern methods.

Case study as a download

In our new case study, you can learn how the windream ECM system was integrated into the existing infrastructure of the IVB as a solution for contract and incoming invoice management to allow managing contracts and contract addenda. Furthermore windream supports compliant archiving of all data of the IVB – even from sector-specific applications. And last but not least, this solution supports an



electronic workflow for the central administration of all incoming invoices.

Case study: IVB

Page 4

Reorganization of the Network Provider Order after Windows 10 Updates

Patch solves potential problem on windream clients

In the light of recent events we would like to point out to our customers and partners that it might be possible that problems with your windream Client occur after performing a Windows 10 update:

During a Windows 10 update, the order of the network provider changes or providers are removed during the update. The change of the provider order results in the entry for the windream drive not being placed first anymore, which causes access problems on a windream client computer. Therefore, the windream drive should always be first in the order.

To secure this status and to avoid problems on the windream Client after a Windows 10 update, we provide a so called "provider patch" which will solve the problem described.

The patch can be downloaded or started directly via the following link: http://www.windream.com/download/Patches/WM_DriverProviderOrder_Patch_1.exe

Further information concerning this patch can be found in our download portal:

- windream 6.5
 http://windream.com/download/Patches/6.5/6.5.0.7
- windream 6.0
 http://windream.com/download/Patches/6.0/6.0.0.8

Page 5

Information concerning the use of a windream server version 5.5.0.9

We recommend customers using a windream server version 5.5.0.9 to consider the following note:

On a windream server with version number on which server patch 5.5.0.9 "WM 5 5 0 9 WMCtrl Patch 10" has been installed the patch named "WM_5_5_0_9_Server_DMS_Patch_26" should be installed as well. This generally is the case for windream systems with proxy server as well.

The patches can be downloaded from our homepage.

Download portal patches & hotfixes

Current windream Patches



Current patches for the windream ECM system are available via our download portal. For an overview of all current updates, please visit the following link.

Download Portal Patches & Hotfixes

windream - Compact Trainings in English

Get a compact overview of the most important training contents



This compact training in English will be a fixed component of the training agenda of 2017 again. The training is designed for English-speaking windream partners and windream customers especially and combines the most

important contents of many windream trainings. The training block will take place at our headquarters in Bochum from August 14 to August 25.

The contents are presented based on the current windream version 6.5. A short overview over the modules that are part of this training:

Week 1 (August 14 to 18):

- windream Initial Sales Training
- windream Installation and Configuration
- windream Administration
- windream Solutions

Week 2 (August 21 to 25):

- windream Exchange E-Mail Archiving
- windream SDK Programming Interfaces
- windream BPM Business Process Management
- windream BPM Programming Interfaces

windream – Compact Training in English

Page 7

Focus on: windream Exchange - E-Mail Archiving



In the following section, we will introduce the contents of a training module that will be part of the Compact Training in English. In this case: windream Exchange – E-Mail Archiving...

windream Exchange is an e-mail archiving solution for the Microsoft Exchange Server and for Outlook. The aim of this training module is to enable the participants to create a system that fulfills the basic requirements for windream Exchange on the Client or on the Outlook side and to carry out the configuration of the manual and rule-based archiving.

The acquired know-how on e-mail archiving will be deepened via the examples of typical, recent requirements. The participation in this training module requires knowledge of the Microsoft Active Directory and basic skills concerning Microsoft Exchange and Outlook.

Training Program in German Language

Furthermore, you will be given an overview of our training program in German language under the following link: www.windream.com/schulungen.

Further Information and Registration

For further questions, your registration for this training block, or for your individual suggestion for topics to be covered, please contact our partner management via e-mail partner@windream.com or telephone +49 234 9734-541. We are looking forward to hearing from you.

Page 8

windream Events

Online Agenda

For an overview of our current event dates and for further information, visit www.windream.com/infothek/veranstaltungen.

Imprint

Publisher

windream GmbH Wasserstraße 219 44799 Bochum

www.windream.com

All articles are protected by copyright. Translation, reprint and reproduction is only legal under nomination of the windream GmbH as author.