



In case the Server burns...

windream partner FlowCom supports FORMAT Tresorbau GmbH & Co. KG with efficient Enterprise Content Management

Protection against destructive fire and water penetration as well as against thievery in hotel rooms – this is promised by FORMAT Tresorbau GmbH & Co. KG situated at Hessisch Lichtenau, Germany. The company has been fulfilling these demands since 1989 already, as FORMAT supplies high quality security products like e.g. armor plate safes for cash points and special data protection cabinets. They protect sensible hardware systems against external dangers and against potential internal dangers as well – in case the server might burn...

The company produces about 60,000 safes annually and operates a network of dealers with more than 2,500 partners who offer the product portfolio all around the world. Thus, FORMAT counts amongst the leading companies in the sector of producing branch-independent security solutions. Since 2007, the company has been using the windream ECM-system for managing business-related documents.

The challenge: complete integration into APplus

The integration of an ECM-system became necessary, because the ERP-system APplus – a product of AP Automation & Productivity

AG, which had already been in use at that point of time – could not administer all business-related documents and heterogeneous information any more. Further on, the digital



Format Tresorbau GmbH & Co. KG in Hessisch-Lichtenau

availability of business documents had also to be ensured because of restrictive legal regulations.

Due to personal and long-term contacts to FlowCom IT Solutions GmbH – especially to the company’s Managing Director Peter Bach – FORMAT decided in 2007 to authorize



**Peter Bach, FlowCom
Managing Director**

the windream partner FlowCom to integrate the windream ECM-system into the existing IT-infrastructure. In this context, it was also important to connect the APplus ERP-system to the ECM-component, which would allow the users at FORMAT to manage all documents securely.

The realisation: ERP-integration by FlowCom

To achieve this aim, Peter Bach and his team of developers have developed a special windream integration for APplus, whose outstanding features are multifunctional and numerous options for using the system efficiently.

Thus, the windream integration into APplus created by FlowCom allows users to transfer receipts from the ERP-system to an individually definable filing structure of the windream drive directly and to archive them there. A very important and special feature of the solution is the fact that documents archived in windream can quickly be retrieved from the APplus interface. Retrieved documents are indica-

ted as lists in the ERP-system. Of course, any information saved can also be opened from APplus with a simple double click on the file entry. This way, documents can further be processed, edited, saved, archived and also versioned. Access to the documents is either possible via a drive mapping function – the so called windream Share Drive – or via internet connection using the windream Web Portal, which has been adjusted by FlowCom according to customer-specific needs. In order to capture new documents, the system even supports drag and drop functions, e.g. to transfer documents from the file system to APplus or to move already captured documents from the windream ECM-system to another file system or to the desktop again.

In order to index documents archived in windream, users can use any data field of the ERP-system as an associated index field of a windream document type. All worksteps can be executed from the ERP-system without having to leave the user interface of the ERP-application. In this context, it is especially important that all documents saved in windream are listed in their specific ERP-context as an overview and that they can be viewed with one single mouse click only.

“This,” says FlowCom’s Managing Director Peter Bach, “saves much time, because any document can be made available immediately.”

Much more than document management

The ECM-project of FlowCom IT Solutions GmbH at “FORMAT Tresor” is not only a pure ECM-project any more within which the wind-

Key facts:

- Enhancing an ERP-system by an ECM-system
- Digital availability of any information on the basis of legal regulations
- Integration of a fax message archiving solution
- E-mail archiving with windream Exchange
- Connection to Konica Minolta scanners

ream system had been integrated into APplus. In 2007, the project was originally planned as a pure solution for storing documents and has now become a complex system, which is still easy to handle.

An additional integration also allows users to archive fax messages from 50 workstations and to archive the messages in windream. With another integration, users can also archive e-mails from more than 100 inboxes in the windream ECM-system automatically. FlowCom has also integrated a component for post-indexing documents, which can automatically adjust address data of the ERP-system to the corresponding information of incoming faxes and e-mails and which uses this data for indexing the documents in windream. Of course, any receipt created in the ERP-system is also captured and archived in windream.

Further on, FORMAT uses three multifunction devices of the windream partner Konica Minolta, with which paper receipts can be scanned in batches and transferred to the ERP- or ECM-system. Documents can automatically be indexed on the basis of the associated ERP-data. In the context of document digitization via scanners, FORMAT is also supported by systems of the windream partner One Click Solutions, with which documents cannot only be captured, but also (post-)indexed manually with one mouse click only.

Conclusion

The "FORMAT Tresorbau" example illustrates that the efficient use of an ECM-system like windream is not restricted to specific bran-

ches. Usability is unlimited – beginning with the integration into an ERP-system like APplus and the implementation of fax and e-mail archiving solutions and ending with the integration of powerful scanners. Reports, invoices, delivery notes, correspondence, offers, enquiries and orders – anything can be managed in one completely integrated system; no matter whether information is available as letter, fax, e-mail or as an electronic file.

And the windream partner FlowCom exactly knows how to realise such a project successfully.

FORMAT Tresorbau GmbH & Co. KG



Format Tresorbau GmbH & Co. KG, situated in Hessisch-Lichtenau, was founded in 1989. Meanwhile, the company counts amongst the leading safe

specialists all over Europe. FORMAT builds more than 60,000 safes and other security containers every year. The acceptance of FORMAT-safes all over Europe is mainly based on the consequent application of quality requirements.

FORMAT offers customers serial models, but also individual and special models of safes, security containers, data filing cabinets and other containers. A special business sector is the production of safes for cash points. Numerous cash points of German and European banks have been equipped with steel cabinets manufactured by FORMAT. Further on, also chain stores, hotels, IT-companies, hospitals and other branches rely on the „TRESOR-competence“ coming from Hessisch-Lichtenau.

No other European safe-producing enterprise has won so many certificates like FORMAT. The specific IT-security program of the company is independent of branches and can be used by any company or institution.

windream partner FlowCom IT Solutions GmbH



For more than 20 years now, FlowCom IT Solutions GmbH, situated in Straubenhardt, southern Germany, has been experienced in the analysis, evaluation and project management of complex IT-systems. The core compe-

tence of the company is an integrated view which does not only allow a more efficient solution finding, but also grants more reliability. This does not result in short-term ad-hoc solutions, but in complete economical concepts which meet the customers' needs. Customers will not only gain profit from the experience of an extraordinary and pragmatical solution partner for their IT, but also from a personal consultant for all strategic decisions.

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