

## Update at Büchi Success story



### **Update at Büchi** "LADZ 2.0" supports the administration of documentation even more efficiently than before

Since 2009, Büchi AG in Uster, Switzerland, has already been using the windream ECMsystem and the "LADZ" solution of the Swiss windream distributor Kinetic AG from Lenzburg (which we have already reported about in detail in a previous report). But now there is an update: Büchi has recently started to use the next generation of Kinetic's solution "LADZ", which is now available as version 2.0.



#### LADZ for document management

"LADZ" stands for "Lösung Automatisierte Dokumenten-Zusammenführung". Translated this means "Solution Automated Document Merging" and is based on the technologies of the windream ECM-system. The solution supports authors and creators of manuals, system or spare parts lists, project descriptions and other documentations in managing their documents. The software offers users an intuitively usable interface and can independently perform work steps such as secure storage, organising document structures according to chapters, separator sheets and tables of contents, and converting documentations into PDF-files. This makes LADZ an ideal software for companies in which extensive documentation is created and which need an adequate tool to master the constantly growing number of documents.

#### Initial situation: The requirements of Büchi AG

Büchi AG is a worldwide leading manufacturer of pressure reactor systems and glass equipment such as reactors, filters, gas scrubbers for chemical and pharmaceutical research, development and production. Reactor systems from Büchi are manufactured from corrosion-resistant materials such as borosilicate glass and a wide variety of metals. They prove themselves daily in a wide range of applications, such as in the production of active pharmaceutical ingredients, in petrochemical research and in the synthesis of fine chemicals.



#### windream already since 2009

The windream ECM-system has already been successfully used at Büchi AG or at "büchiglasuster" - the internationally registered and protected brand name of the company since 2009. At that time, the reason for using windream was that existing data was very difficult or even impossible to find. For this problem, a solution had to be found which should consist of a central data storage and an efficient "data search". windream fulfilled these requirements one hundred percent.

#### Individual solution from the Swiss windream distributor

Additionally, the windream distributor Kinetic AG has developed an individual solution on the basis of the windream ECM-technologies. It allows users to create product-related documentations automatically. These documents will be distributed by Büchi together with the delivery of turbines. With the LADZ solution in Verson 1.0, the effort for generating and administering documentation could already be reduced by 50 percent - an enormous gain in productivity. Also the versioning was and is in this context an important topic, because a so-called "machine directive period" has to be kept, which prescribes a retention period of at least 15 years





#### Update to new versionen

In spite of the smoothly functioning administration system on the basis of windream and LADZ, Büchi recognized that there was still further potential - not only in terms of performance increase. Therefore, the discontinuation of Windows XP by Microsoft, the resulting problematic upgrade to future windream versions and the possibility to use even more modern development technologies led to the decision to launch "LADZ 2.0", the next generation of the solution for documentation management, and to do so as quickly as possible. After the "kick-off" in autumn 2013, LADZ 2.0 has now been in use at Büchi since the beginning of 2015.

#### **Key Facts:**



Individual solution LADZ 2.0 for efficient documentation management



Automatic generation, sorting and PDF conversion





Increased productivity through automated information management

Integrated versioning

#### LADZ 2.0 - What's New?

The result of the further development of LADZ by Kinetic was an enormous progress, both in increasing the speed and performance of the entire system and in the new development of further features. Among other things, version 2.0 now offers users at Büchi a convenient sorting option for documents which also supports drag & drop, a completely revised and thus even more modern user interface and an additional scan module on Kofax basis with which digitised documents which originally were only available on paper can be archived in windream automatically and, if required, also versioned. The migration of the data already generated in LADZ 1.0 to the new version 2.0 went smoothly and without any major expenditure of time. All in all, the new version has achieved a further significant performance increase compared to the first generation of the software.

#### Büchi would do it again

As before, the system is mainly used in the area of quality management. The technical project manager of Büchi AG, Martin Bünter, is very satisfied with the new solution and emphasizes: "We would do it again! As the responsible IT project manager, he considers the still increasing paper flood in the company to be particularly critical and therefore wishes that low-paper offices are implemented in all departments as quickly as possible.

Of course, this demand still holds a great deal of potential with regard to future IT projects within the company. For example. a windream integration into the ERP-system used by Büchi or simply the use of the ECM-system in further departments like in the management, in purchasing, in human resources or in financial accounting. In work preparation (AVO), for example, windream can take over the task of indexing and archiving CAD-drawings automatically. Last but not least, Büchi thinks about an integration into the CRMsystem "Super Office". - Anyway: At Büchi, it's exciting.



# Your contact at windream

If you are interested in more detailed information on integrations, solutions or products from the windream world, please do not hesitate to contact us.

Allow yourself to be convinced and decide in favor of windream!

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