



KPMG Slovenia counts on windream

Success story



windream

MANAGING DOCUMENTS

KPMG Slovenia counts on windream

Worldwide operating consulting company uses
windream (not only) for Business Process
Management

KPMG is one of the biggest consulting companies in the world. Quoting the statements on its homepage, KPMG provides audit, tax and advisory services. The company works closely with its clients, helping them to mitigate risks and grasp opportunities. KPMG operates as a global network of independent member firms offering audit, tax and advisory services, working closely with clients and helping them to mitigate risks. Member firms' clients include business corporations, governments and public sector agencies and non-profit organizations.

KPMG member firms can be found in 155 countries. Collectively they employ more than 174,000 people across a range of disciplines. KPMG in Slovenia, managed by Nevenka Kržan, Senior Partner, has been using windream since 2016 now. "KPMG Poslovno svetovanje d.o.o." – the official name of the KPMG member firm – has been expanding its windream projects continuously since 2016. This report will tell you why!



How it all began

There was a need for rationalization in the business processes developed by KPMG at Ljubljana. This was the most important demand at the time the whole project started. But how could this demand be fulfilled? – Fortunately, there was – and of course still is – a windream partner “on location” at Ljubljana, too. “Noema Cooperating d.o.o.”, under the management of Robert Popovič, counts amongst the most experienced windream partners all over Europe in the sector of consulting, electronic business process modelling and integration of the windream Enterprise Content Management system into existing IT infrastructures of companies.

Thus, it seemed to be clear that Noema Cooperating was regarded to be a “suitable” partner for the KPMG project – and a first windream presentation was held by Noema for KPMG at Ljubljana. As Robert Popovič points out, “other important aspects that led to a decision in favor of windream were that windream is a real flexible solution that can be used in any industry or branch, and it is one the very “rare” systems - if not the only one - which can combine classical document management with modern digital process management.”

Right from the beginning, the main demand of KPMG was that the new system should act in a “process oriented” way. And windream would fulfill this special demand at 100 percent.



Implementation and Installation

The project started with the integration of an electronic vacation approval process supported by windream BPM, which is the windream solution for business process management. There was a test phase with this first BPM process that had been implemented in the KPMG branch at Slovenia shortly before. It took about six months of modelling the process itself, adjusting it to the specific needs of KPMG, customizing and integrating the process into the business logic and thus into the IT infrastructure of Noema Cooperating's customer. During these six months, the BPM solution had completely been integrated into KPMG's network environment and went into productive use.

However, the pure installation and implementation process only lasted three business days! "Most of this time was spent on network integration, and the windream installation itself on the other hand was quick and successful", says windream partner Robert Popovič, Business Director of Noema Cooperating. The windream BPM system has been in productive use since June 2017 now. Besides the modelling of further business processes, the windream long-term archive solution, a component of the windream ECM-system, is already in the testing phase. Currently, KPMG Slovenia uses about 35 windream licenses, but KPMG plans to extend the number, as windream shall also be used in further business sectors in future.

Key Facts:

- ✓ Need for rationalization of business process
- ✓ Insertion of a flexible system for business process and document management
- ✓ Implementation of electronically controlled processes
- ✓ Realization of a process oriented view on KPMG's business
- ✓ Support by experienced partner "on site"



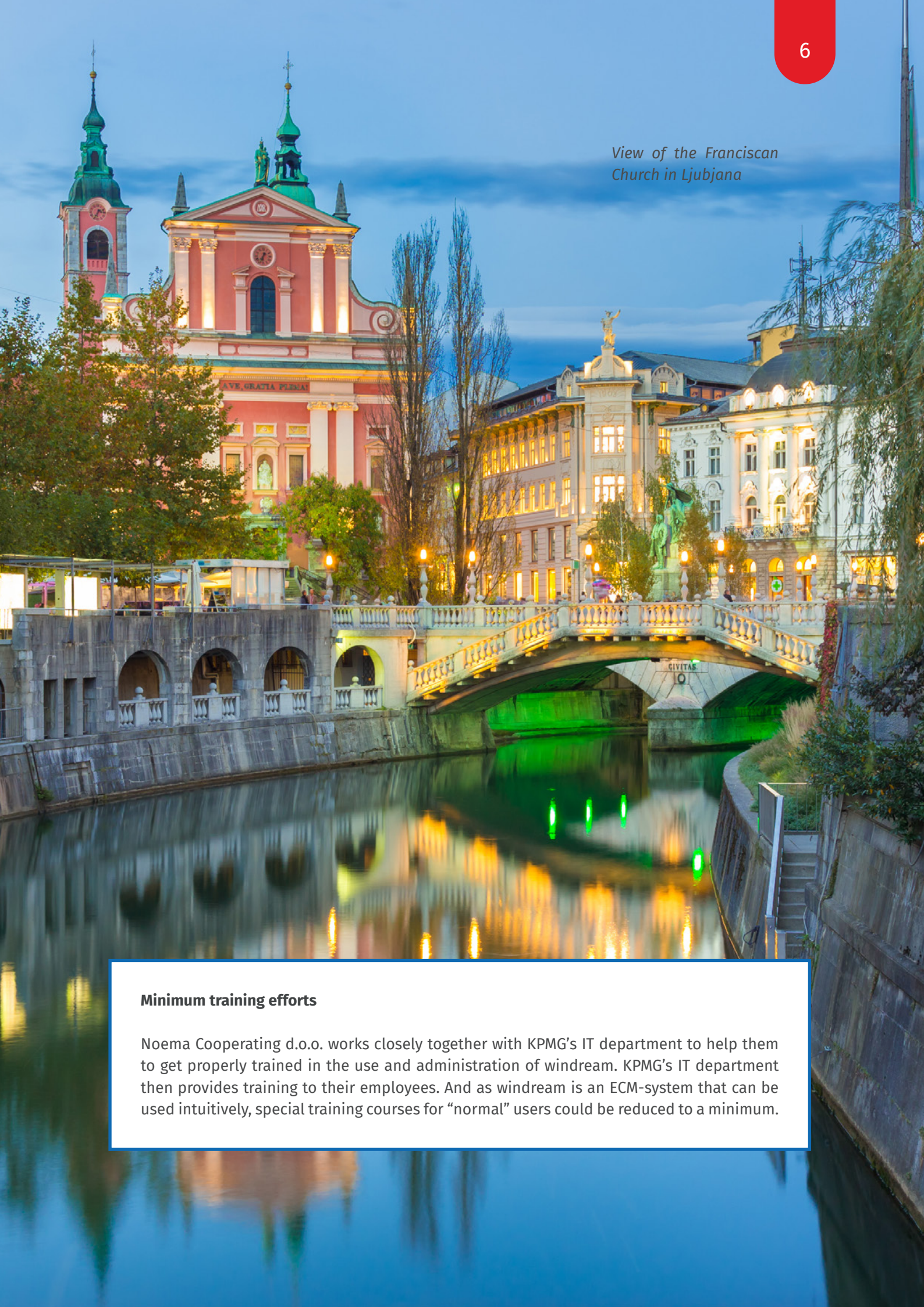
windream-team at KPMG (left to right): Matjaž Cor, Jasna Šinkovc, Gregor Rus

Current situation and future plans

While the windream BPM solution is used “company-wide” in several KPMG departments, the windream document management system – the “kernel” of the windream product range – is currently tested by the customer. Robert Popovič expects to finish the testing phase soon, and the windream DMS component will then be transferred to productive use, too.

A specific aspect in this context is the integration and management of suitable “department rights” on documents and associated processes, which should match the real business environment of the KPMG company in Slovenia.

View of the Franciscan Church in Ljubljana



Minimum training efforts

Noema Cooperating d.o.o. works closely together with KPMG's IT department to help them to get properly trained in the use and administration of windream. KPMG's IT department then provides training to their employees. And as windream is an ECM-system that can be used intuitively, special training courses for "normal" users could be reduced to a minimum.

Upcoming activities

KPMG intends to purchase further licences of other windream products and wants to extend the number of licences for windream products that are already in use (e.g. for windream BPM and the windream ECM-system). Especially the windream BPM solution for working out further electronic business processes is in the focus. Although the electronic document archiving routines are

still in a testing phase, classical document management gains more and more importance, as KPMG not only intends to integrate a further business process, which is the registration and administration of new employees and which is already in productive use since October 2018. The company also wants to manage documents and connect them to the associated business processes.

Conclusion and foresight

It seems that KPMG Slovenia has not yet reached the highest level of all possible activities regarding the use of windream software components. Especially the company's focus on business process management shows that there is still a whole range of "everyday" processes which could be implemented into the business world of Noema's customer.

"We are looking forward to see how this project will proceed", says Robert Popovič, and concludes: "I am convinced that the windream project at KPMG Slovenia will have a successful future."



About Noema Cooperating d.o.o

The windream partner Noema Cooperating d.o.o. from Ljubljana in Slovenia offers windream products in Eastern Europe, especially in Slovenia, Serbia and Croatia. The product portfolio and services Noema offers in its target regions is extremely diverse.

They range from various IT products and services to the distribution and implementation of CRM and BPM software - a market which is of course also interesting for windream and in which ECM-systems like windream play an increasingly important role. The Noema customers include companies from the energy / utility sector and health or health insurance companies. The projects planned and realized by Noema are set in a long-term context and require highly specialized know-how. For further information on the windream partner, please visit www.noema-coop.si.

Your contact at windream

If you are interested in more detailed information on integrations, solutions or products from the windream world, please do not hesitate to contact us.

Allow yourself to be convinced and decide in favor of windream!

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