

Made in one piece

Success story



windream
MANAGING DOCUMENTS

Made in one piece

The windream partner FlowCom integrates ECM and BPM in ERP

„We create the conditions for the technologies of tomorrow“ is a slogan of Scheugenpflug AG from Neustadt an der Donau. However, the company, a specialist in the field of development and production of machines for cast resin metering technology, is already using tomorrow's technologies today - and with FlowCom IT Solutions GmbH, it has a competent and

highly specialized IT partner at its side. The two companies have enjoyed a close business relationship for a long time. Scheugenpflug develops future-oriented technologies for bonding, dosing and casting processes, which are used, among other things, in the construction of solar systems, in the application of LED technology or in the manufacture of electric cars.



Scheugenpflug

Advanced Dispensing Technology

Focus on ERP integration

Just as in this special industrial sector - metaphorically speaking - everything has to be „made in one piece“, the IT of the Scheugenpflug AG has to function smoothly. This has been ensured for years by the windream partner FlowCom, who is known for the integration of ERP into ECM-systems. „From the very beginning, the IT project at Scheu-

genpflug was focused on the integration of the ERP solution APplus into the windream ECM-system“, emphasizes Peter Bach, managing director of FlowCom GmbH. „We absolutely wanted to further optimize our business processes and to realize a solution for legally compliant storage of our e-mails“, adds Johann Gerneth, CEO of Scheugenpflug AG.

Decisive: Easy integration capability

Since 2014, the company has been using windream with active FlowCom support. The decision „pro windream“ was made after a very short time, especially as the decision makers at Scheugenpflug could completely rely on the recommendation of their IT partner FlowCom. But this argument was not the only decisive factor. In addition, windream is especially known for its easy integration into already existing IT-infrastructures, and thus, the connection to an ERP-

system like APplus, which is used by the employees at Scheugenpflug, can be realized without any great expenditure of time. „The objective was a one hundred percent integration“, says Peter Bach, „we have succeeded in doing so. For the integration of another system we would have needed much more time. But this was not worth considering, because we have made very good experiences with windream for many years and in numerous projects.“

Key Facts:

- ✓ A time economic feasibility of the project
- ✓ One hundred percent integration into the ERP solution APplus
- ✓ An optimization of business processes through a modern BPM solution
- ✓ Use of future-proof IT technologies

„ERP meets ECM und BPM“

At the Scheugenpflug AG there are - as of May 2017 - a total of 400 ERP users with three different clients on three continents. All data from the used ERP-system APplus, from the workflow solution windream BPM and from the mail system, come together in the windream archive independently from their respective source and completely automated. From there, the data are available and easily researchable at any time. The complete integration of the archive into the ERP-system ensures that all company-relevant information can be accessed at any time without any loss of time.

The windream BPM workflow system controls all complex and - especially - time critical business processes in a purely digital way. In this context, it should be especially emphasized that all business processes are mapped electronically or digitally with windream BPM and that they are completely integrated into the ERP-system APplus.

Tasks and business processes are controlled via 15 divisions by a single workflow - and this simultaneously, including all included sub-processes! In the case that, for example, rework is required within a project, the workflow is stopped at the appropriate point until the rework is completed and then resumed. This ensures that all involved divisions are always informed about the current status of the respective project and know exactly what stage a certain process is currently in. This leads to a completely transparent and extremely efficient flow of business processes in all departments.

As the Scheugenpflug AG operates globally and is represented at international locations, windream users also include those employees who are responsible for handling customs formalities and who therefore have to administer important legally relevant documents securely and efficiently.



A future proof project

Overall, as this project once again shows, there are no limits to the areas of application. The universal use of a modern ECM and BPM solution - in particular also with the connection to an ERP system - leads to a highly integrative approach, which is trend-setting. „On this basis“, Peter

Bach is convinced, „we will certainly still be able to implement a large number of different IT projects in a time-efficient and highly efficient manner. For this, the IT project at Scheugenpflug is a real prototypical example.“



About: The windream partner FlowCom IT Solution GmbH

The FlowCom IT Solutions GmbH, based in Straubenhardt in southern Germany, bundles an outstanding concentrate of more than 20 years of practical experience in the analysis, evaluation and project management of complex IT systems. The company's core competence is a holistic approach, which not only enables more efficient solutions to be found, but also more sustainability in terms of investment security and reliability of the measures can be achieved. The results are therefore not just ad hoc solutions, but economic sub or complete concepts that are oriented towards the respective needs of the customer. Customers receive not only an extraordinarily pragmatic solution partner for their IT, but also a personal consultant for all related strategic decisions.


Your contact at windream

If you are interested in more detailed information on integrations, solutions or products from the windream world, please do not hesitate to contact us.

Allow yourself to be convinced and decide in favor of windream!

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