

„windream4SAP“

Success story



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MANAGING DOCUMENTS

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Invoice and delivery note processing at WIFAG-Polytype Holding AG

WIFAG-Polytype Holding AG from Fribourg in Switzerland are active in a very special and interesting market segment with their group of companies and the associated corporations: the company develops and produces specialized printing machines for printing, for example, on mugs and tubes. From their four branch offices in Switzerland, WIFAG offer comprehensive support for customers on this highly specialized market.

Since 2013, the company has been a customer of the Swiss windream distributor KINETIC ag from Lenzburg. Bruno Jörg, IT specialist for SAP® applications at WIFAG and responsible for the "ReadSoft Capturing and windream4SAP®" project, now told the windream distributor KINETIC about the current windream project at WIFAG-Polytype Holding in Fribourg.

Integrated solution: windream, SAP® and ReadSoft

In the company's SAP®-ERP environment with an automated invoice processing function – a solution by the strategic windream partner ReadSoft is used for this purpose – invoices and delivery notes needed to be stored compliantly to a digital archive.

To realize the aim – the quick integration of a digital archive into the existing IT infrastructure of WIFAG, including an SAP®-ERP and ReadSoft integration – as quickly as possible, IT project manager

Bruno Jörg first contacted the Swiss branch office of ReadSoft to analyze the situation. After several benchmark tests and extensive online researches, the decision for windream as the future archiving solution was made quickly. This was also due to the recommendation by Lukas Hochstätter, WIFAG's contact person at ReadSoft. All arguments were in favor of windream: exceedingly positive experiences with windream in Germany, an attractive ratio of costs and benefits, and the quick and convenient integrability of the windream system.



The digital archive

The solution has been running in productive use since March 2013. As a digital archive, windream is used in all departments of the company, but primarily in the purchasing, accounting and sales departments. Since windream as a compliant archive runs completely invisible in the background of the SAP® applications, no user trainings were required. All documents are archived directly to windream, without requiring any further user interaction. Users at WIFAG do not even notice the additional software component running in the background of their SAP® interface and moving their documents to the archive.



Archiving with windream ArcLink for SAP® applications

Primarily, invoices and delivery notes are archived. The windream component “ArcLink for SAP® applications”, an official, SAP®-certified interface, is used for a smooth forwarding of previously processed documents to the archive. This software forwards data from the SAP® environment directly to the windream archive and stores them com-

pliantly in that archive. A special ReadSoft module for invoice processing has been integrated and guarantees a correct indexing of all captured and archived receipts. This way, all archived documents can be conveniently identified and retrieved on the basis of their index properties.



About: The Swiss windream distributor Kinetic AG

KINETIC ag from Lenzburg in Switzerland is a long-standing windream distribution partner and focusses on the distribution and integration of windream solutions all across Switzerland. As a windream distributor, KINETIC supports an extensive network of specialized partner companies and also offers second-level support for partners. This way, KINETIC covers the entire spectrum of characteristic ECM requirements, from classical document management in medium-sized companies up to complex ECM projects in large corporations.

Furthermore, the service portfolio of KINETIC AG also includes the integration of special applications, adjusted to the individual requirements of the customer. Kinetic develops these customized software solutions in their own in-house solution distillery, under the Dalvany label. Kinetic already successfully realized a number of complex ECM projects for windream GmbH.

The processes at a glance

Business processes with the integrated windream archive all follow the same pattern. Invoices are stored directly and compliantly to the windream archive via the ReadSoft capturing solution. If required, the user can launch document retrieval operations directly via the SAP® interface. When processing delivery notes in hardcopy form, the receipts are first tagged with barcode labels, which allow an identification. Then, the documents are scanned and digitalized and forwarded to the windream archive via the ReadSoft invoice processing solution.

Before the implementation of this efficient solution, all documents were stored in hardcopy format, only. Today, all incoming hardcopy receipts are kept unsorted and in boxes for only one year, since they are digitalized immediately after their receipt and processed digitally. Bruno Jörg explains that the smooth cooperation with the management of KINETIC ag and with the windream project management contributed to a quick and successful realization of the project.

Key Facts:

- ✓ Automated processing of delivery notes and invoices
- ✓ Seamless cooperation between the windream archive, SAP®-ERP and the ReadSoft invoice processing solution
- ✓ Compliant storage of receipts in the digital windream archive
- ✓ Quick availability of all relevant documents
- ✓ Archiving via the SAP®-certified „windream ArcLink“ interface

Future potential

There is plenty of potential for future projects, especially since the WIFAG-Polytype group is planning further expansions and the acquisition of new companies into the group. This will also mean an expansion of the product and service portfolio. Currently, WIFAG-Polytype employs about 1,000 people worldwide. 500 of these work in Fribourg, where not only

the company headquarters but also a modern training center is located, where about 70 trainees are currently studying to become highly specialized experts.

For further information on the WIFAG - Polytype corporation, visit www.wifag-polytype.com.




Your contact at windream

If you are interested in more detailed information on integrations, solutions or products from the windream world, please do not hesitate to contact us.

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