

# weisenburger build for the future

Succes story



**windream**  
MANAGING DOCUMENTS

# weisenburger builds for the future

## Electronic File Management, E-Mail Archiving and Business Process Management

“We build for the future” – following this motto, weisenburger bau GmbH has been one of southwestern Germany’s leading construction companies since 1955 and is known beyond the region. The company originally located in Rastatt, later in Karlsruhe, has more than 500 employees and branch offices in Frankfurt, Stuttgart and Freiburg. The company is owner-managed and defines itself and its affiliates as “full service providers” “all around real estate”.

The high quality of the real estate projects constructed by weisenburger is only one of the many aspects which make the company

extraordinary. In the field of internal IT, the company also sets its focus on innovation and progress and, therefore, was elected into the top 100 of the most innovative companies of Germany in 2017. weisenburger uses the windream Enterprise Content Management system (short: ECM system) and further products of the business software distributor located in Bochum for managing businessrelevant documents and for controlling internal business processes. For weisenburger, “building the future” also means letting internal company structures grow just like construction projects and thereby focusing on the future in every detail.



**weisenburger**



## Individual and industry specific use of software

Overall, 320 licenses of the windream system and further windream components are in daily use at weisenburger. The specific selection of the software components shows quite clearly how individually and industry-specifically at the same time modern software tools can be used, especially in the construction industry:

- the windream ECM system which is primarily used for managing construction files;
- the windream Exchange e-mail archiving solution for managing and archiving the complete e-mail communication and;
- the windream BPM system for controlling and designing internal business processes





## Construction files with „Contact-Based“ indexing

Completely electronic file management based on an IT-based system takes a central role in the internal business processes of weisenburger. In this context, the focus is of course on files with industry-specific contents – construction files. They contain all important information for the associated real estate projects, may it be customer correspondence, contracts, potential complaints or all other documents regarding a certain construction project.

weisenburger generally creates and manages these electronic construction files in the windream system. To be able to retrieve the saved information from the files quickly and at any time, all files are created based on certain criteria, which are adjusted specifically to the company's needs. This way, the indexing of the files is always executed contact-

based. That especially goes for managing contracts and contract relevant documents. Simply put, indexing is generally carried out under the motto „who with whom“. It is important to mention that indexing is not (and cannot be) executed based on manual criteria only by the users. By using a purely contact-based indexing process, a stringent system based on a simple but intuitive and efficient principle is achieved. By the way, it goes without saying that access to the information from the electronic files can be achieved significantly faster than by time-consuming searches of paper-based archives. The fact that searches for information can be conducted in such an efficient, quick and targeted manner is due to the various and easily manageable search options which the windream ECM system offers to users.



## Automated E-Mail Archiving with 500 mailboxes

“Connected” to the windream system is windream Exchange, a software solution for archiving and managing the e-mail correspondence of weisenburger. Archiving of the electronic messages is executed both clientsided and server-sided. While the mails are archived automatically on the server side, without manual interference by the users, on the client side, users

can, for example, move certain mails from one mailbox (folder) to another. Talking about mailboxes: overall the windream solution for e-mail archiving monitors 500 (!) differentmailboxes at weisenburger. All mails from these mailboxes are archived systematically and completely.

### Key Data

- ✓ Industry-specific adjustment of the windream, ECM system to the construction industry
- ✓ Electronic construction file management with windream
- ✓ Automated e-mail archiving
- ✓ Mail processing via electronically controlled business processes

## Mail processing with windream BPM

Generally, the topic of “mail” seems to be an essential one at weisenburger, as the processing of mail has also been automated and is executed electronically. For that purpose, the responsible employees in the mailroom use the software windream BPM. The acronym BPM stands for “Business Process Management” and means the electronic design, realization and execution of business-relevant processes. In

this context, the efficient management of incoming mail is a classical use case for BPM in companies. Incoming mails are at first digitized by the responsible employees in the mailroom and subsequently sent mostly automatically to the employees of the addressed company departments via the electronic windream BPM system. There, the actual processing of the mail takes place.





## Conclusion: Trustful cooperation is of great importance

For weisenburger, the very good cooperation with the distributor windream during the whole project has always been and still is of enormous importance. The employees responsible for the windream project describe the honest and open interaction as being “exceptional” and especially valuable. They emphasize that this is the most important condition for

successfully executing such a project. Moreover, the project is – in January 2019 – far away from being finished. weisenburger plans to purchase further licenses for software products by windream GmbH to expand the range of use of the windream software solutions. Moreover, the project is – in January 2019 – far away from being finished.



# Your contact at windream

If you are interested in more detailed information on integrations, solutions or products from the windream world, please do not hesitate to contact us.

Allow yourself to be convinced and decide in favor of windream!

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